Functional Tips for Print Envoy



This month's tip for getting more from your Print Envoy implementation!

Print Envoy Functionality Discussion: D365 License Pooling

-By Harrison Brazelton harrison.brazelton@nextw.com

In this month's edition of the Print Envoy newsletter, we will be discussing how you can manage your Print Envoy license entirely within

D365. This allows you to create license requests, install license files, and view license information all from within a form in D365 located in the 'DSI Print Envoy' module. If you are still utilizing the old 'ScanWorkX Client Licensing Tool' and are interested in this new licensing method, you can reach out to us, and we will provide you with the latest Print Envoy model built for the release of D365 you are currently utilizing.

License and Servers Form

Navigate to DSI Print Envoy – Administration – License and Servers.



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Once you have opened the form, you should see your license information shown, if not this means you are not licensed, or you have not installed the license in D365 and must still be using the 'ScanWorkX Client Licensing Tool' to license Print Envoy. Let's go over the fields and what information they represent.

Max Server Count – Represents the number of Print Courier servers you are licensed to use for your D365 environment.

Expiration Date – Date that your currently installed Print Envoy license is set to expire.

Expiration Days – Number of days until your current Print Envoy license expires.

Server Name – The name of the server or VM hosting Print Courier.

Active – If checked, this means Print Courier is running and polling data from Print Envoy.

Transaction time – This field represents the last time that the service was started. If you restart the service this field will be re-populated to reflect the current time.

Companies – Specific comma delimited list of companies that Print Courier is actively set to poll, do not use spaces. (e.g. USMF,DEMF,DAT)

Maximum Polled Labels – Describes the maximum amount of labels Print Courier will be able to print per polling period. In this example, the maximum polled labels value is 100, and the polling delay is set to 20 seconds. This means that every 20 seconds Print Courier can poll and print 100 labels.

Polling Delay Period – The delay between Print Courier polls, in this example the value is set to 20. In this case, Print Courier will poll Print Envoy for label data every 20 seconds.

Creating License Requests & Installing Licenses

Now we will go over the process of creating a license request file and installing a license file once you have received it.

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Click the 'Create Request' button highlighted at the top on the action pane.



Once you have clicked the button, you should automatically notice the license request file was downloaded. Check your downloads folder on your browser, or the downloads folder on your machine to verify the file has been downloaded. Once you have downloaded the file, you will send this off to a Print Envoy representative via email and we will respond with an updated license file.

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When you have received the updated license file from a member of the Print Envoy team, you will click on 'Install License' highlighted on the action pane. Once you have done this a dialog box will appear on the right hand of the screen prompting you to find the license file. Hit 'Browse', find and select the license file on your machine, and then click 'Open'.

Once you have completed those steps, the license should automatically be installed, and you should be able to refresh the form to see your updated license information.

Thanks for making it this far, and I hope that this brief article sheds some insight on the quality of life update the license pooling feature brings. If you are interested in learning more Print Envoy tips or need us to develop a new Print Handler to fit your workflow, please reach out to me at <u>harrison.brazelton@nextw.com</u>. Also please feel free to reach out if you have any ideas of your own that you believe would be beneficial to the functionality or value of Print Envoy.